

CAPS “The Common Automotive Platform Standard”

Claims Analysis Report
Wk. Ending 19/06



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Claim Definition (CAPS Analysis)

Unique Claims

A claim that is initiated and seen for the first time within the CAPS System “A single count”

Supply Chain Transmissions

The Unique Claim plus any additional transmission on the same claim, e.g. notification to a parts Vendor

CAPS Operations

Daily activities performed by the CAPS platform facilitating the exchange process – x1m per day

Information enclosed is CAPS data exchanged across the platform, which may be similar to claim trend data throughout the UK



CAPS exchange synopsis

CAPS exchange analysis continues to report against the peak recorded in Feb-20.

Analysis showed a week on week pattern emerging with an increase followed by a decrease.

Last week showed the highest weekly increase of Unique claims recorded of 33%, against previous weekly highs of between 4-6%

Regions with significant growth recorded were the South East & South West.

Indicators toward market growth of claims exchanged have been;

- Increased number of bodyshops opening their operation
- Consumers booking driveable cases in for repair

Growth in CAPS use, making it challenging to normalise the data;

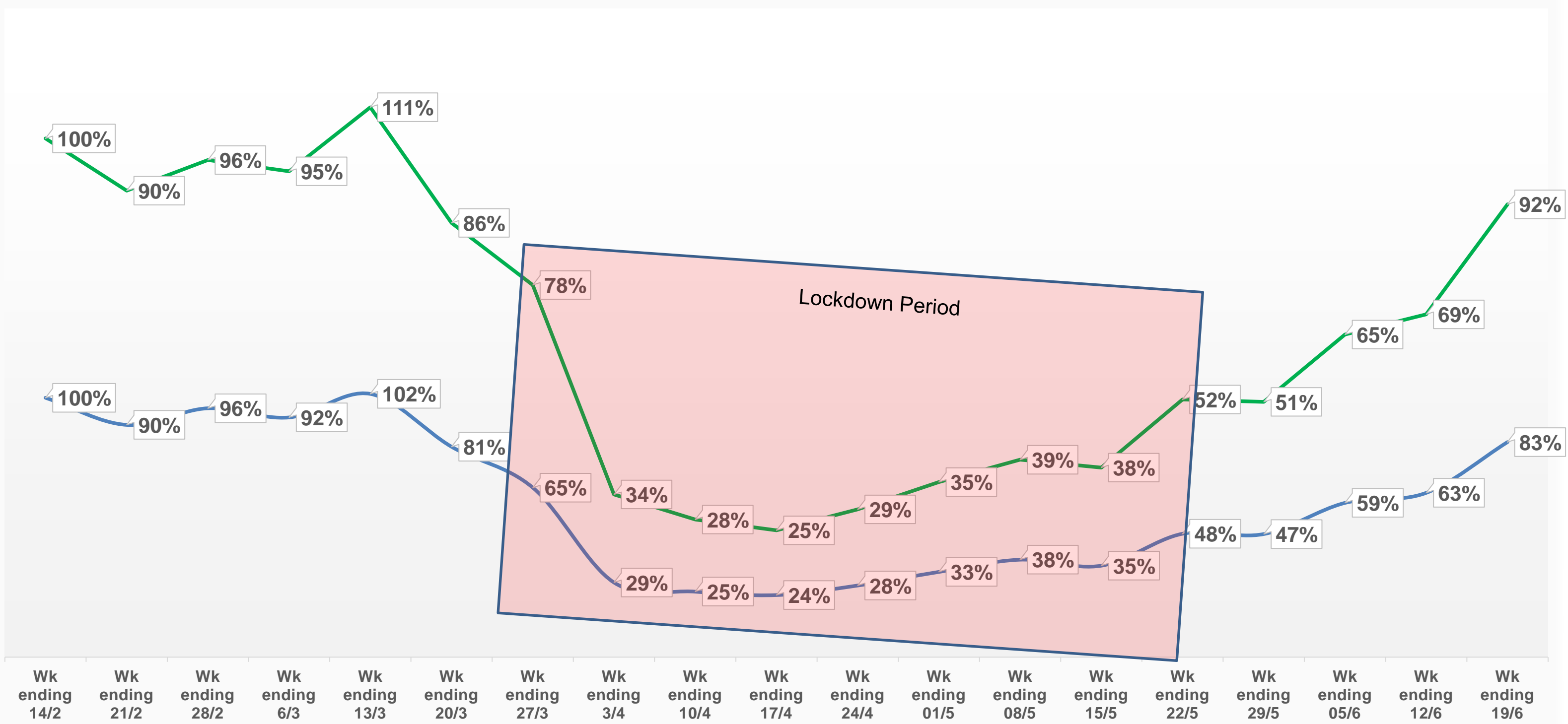
- Significant increase of users opting to use CAPS as their data source.
- Increased number of Bodyshops ensuring they have optimised their CAPS Connectivity.

Challenges in comparison against a like for like basis Vs pre COVID-19 volumes. Has meant that we will continue to report the analysis, whilst moving to a monthly frequency.



Combined

Unique Transmissions



Claims Volume Analysis Wk. Ending 19/06

Measurement against (Feb-20) peak;

*Unique Claims: 92%

Supply Chain Transmissions: 83%

Claim volumes exchanged up by previous week;

*Unique Claims: +33%

Supply Chain Transmissions: +31%

Claim volumes exchanged since lock down re-opened (18th May);

*Unique Claims: +77%

Supply Chain Transmissions: +74%

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Thank You

Further contact requirements – kthompson@caps.co.uk



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